

Planning Your Pet's Vacation

No one knows your pet better than you. It is vital that you inform us of any previous health issues your pet may have so that we can do our best to look out for any symptoms or warning signs. Please make us aware of any special quirks or mannerisms your pet may have as well.

Vaccinations:

We require three up-to-date vaccinations in order for your pet to stay with us. These requirements ensure the safety of your pet, the staff and the other pets in the building. The vaccinations that we require are:

- **Rabies**
- **Distemper**
- **Bordetella** (please note that while it is mandatory for your vet to administer Rabies and Distemper vaccinations for your pet, Bordetella is something you have to specifically ask for at your vet's office.)

If you have stayed with us before, and your vaccinations are already in our system, please feel free to call in and ensure that these three vaccinations are up-to-date. If your pet has recently been to the vet to update any of these vaccinations please have your vet fax over your most recent records for us to update in our system.

We recommend that you call us to confirm that any updated information faxed over has been received and put into our system before you bring your pet in to stay with us.

Feeding:

There are a few things to consider when deciding what/how much to feed your dog during it at Wagsworth Manor. You have the option of using our food or packing your own from home. Both of these options are free of charge. If your dog has a sensitive stomach, abruptly changing their diet can cause gastrointestinal distress such as diarrhea and vomiting. If this is the case for your dog we recommend keeping them on their familiar diet from home.

If your pet will be participating in our group play or swimming activities we recommend slightly increasing their normal daily amount of food. The increased activity without an increase of food intake may result in weight loss.

The change of environment can sometimes make for a finicky eater. We want to ensure that all of our guests are happy and healthy, so if there is anything you would like us to add to their food in such a case, please let us know (a tablespoon of wet food, warm water, etc.).

Wagsworth Diet:

- Food: We offer 'California Natural Chicken Meal & Rice' pet food in both dry and wet formula. 'California Natural Chicken Meal & Rice' is carefully made with ingredients that are specifically selected to be tasty, easy to digest and nutrient rich.
- Treats
 - o We offer Milk-Bone treats throughout the day free of charge
 - o **BUSY BONES:** a busy bone is a rubber Kong toy stuffed with the flavor of the day. The flavor of the day varies and can be a combination of steamed rice, boiled chicken, beef, cheese or peanut butter. Busy bones are fed at lunch time and are available for \$5 a day.

Own Diet:

- If bringing your own food we highly recommend **individually bagging each meal**. This will help keep things organized and accurate at meal times (ex: please feed 1 bag in am and 1 bag in pm). *For health and safety reasons we prefer that you **not** bring in store-bought bags of food as they are not easily re-sealable.*

Allergies:

- Please let us know of any food or environmental allergies your pet may have.

FEED SEPERATELY (For multiple pet families)

- Please let the front desk know if you would like your pets separated during feeding times.

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- If we need to separate your pets to eat there is a \$5 daily charge. When dogs are separated to eat, each dog is given its own suite to safely enjoy their meal. This suite then needs to be properly cleaned and sanitized before it can be occupied by the next guest .

Activities: We offer many options of activities to suite *any* pet personality.

À la carte activities:

- **Group Play:** 2-4 hours of play with other dogs of the similar size/temperament.
- **Individual Play:** two 20-minute sessions of outdoor playtime in their own play field.
- **One-on-One time:** a 10-minute session of personal attention from a caregiver. One-on-One time can be tailor suited for your dog's needs (walks, frisbee, fetch).
- **TLC time:** a 10-minute session of personal attention from a caregiver in out TLC room. TLC time is perfect for shy, timid or elderly pets who would rather receive cuddles and pets rather than outdoor play.

Specialty Plans: (all specialty plans include premium fleece bedding and a busy bone at lunch)

- **Sports Plan:** a full day of play + a One-on-One session with a caregiver
- **Puppy Plan:** Extra potty outings, shorter but more frequent play times and a One-on-One time with a caregiver.
- **Senior Care/Companion Plan:** Extra personal attention to monitor health concerns. This plan includes two TLC sessions and a One-on-One session a long with medication administration and a daily email report.
- **Splash and Swim Plan:** Choose group or individual play + a daily swim session in our indoor, salt water based pool!
- **TLC Plan:** The perfect plan for shy, timid or elderly dogs. This plan includes two TLC sessions and a One-on-One session with a caregiver.
- **The Works Plan:** For the pet who has to have it all! A full day of either group or individual play, plus a One-on-One and TLC session. Add a daily E-mail Report for \$5.

Belongings:

- *Items from home and help make your pet feel more at ease.* If packing belongings for your pet's stay, we recommend bringing no more than 2 toys* and one scent object.
- When choosing what toy to bring please keep in mind that there is always the chance of a toy being misplaced Please do not bring Fido's one and only favorite stuffed bunny, or his \$500 diamond encrusted tennis ball. ☺
- Scent object: An old t-shirt or small dishrag with your scent on it can be soothing for your pet's first stay away from home.
- Bedding: every suite contains a Kuranda trampoline-style bed. A piece of premium fleece bedding can be added to top the bed for \$3 a day. If you would like to bring your own bedding (anything larger than a dishrag) there is a cleaning charge of \$5 a day*.

Departure Services:

After a long and fun-filled stay at Wagsworth Manor, we'd love to send your best friend home smelling fresh and clean! Please let us know if you would like your pet to have a bath or groom before going home!

When scheduling a bath or groom we will ask for your estimated time of pickup. This time ensures that your pet will get as much exercise and play time before being bathed to go home. If your plans change and you will be picking up earlier or later than your estimated pickup time, please call and let us know!

As a policy, all dogs are given an 'Arrival Health Exam' upon arrival, as well as a 'Departure Health Exam' upon departure. A caregiver must give this examination before letting the dog out for its activity. For this reason you may not see your dog go directly out to group play after you drop off, especially during busy times. Thorough Departure Health Exams are given the morning of departure and dogs are quickly looked over at the time of departure as well. We ask for your patience at pick-up for this reason.

*- guests staying in the Silo Suite have no limit on toys, and no charge for own bedding.